

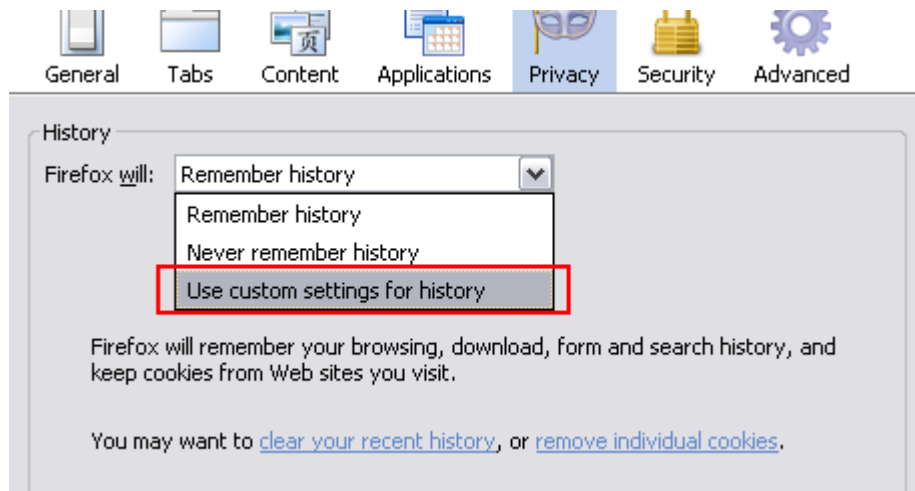
Mozilla Firefox (Apple) 4 & above

1. Click on “Firefox” and go to “Preferences”



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2. Under the “Content” icon, you will check mark “block pop ups” and “enable javascript”.
3. Click the “Exception” button to the right of the “Block Pop Ups” option and enter the billpay site, <https://www.billpaysite.com> and click the “allow” button.
4. Click on the Privacy Icon and ensure the ‘Use custom setting for history’ is selected.



a.

5. Check mark the “Allow site to set cookies” option. They may select the option to keep “until they close Firefox” or “until they expire”.
6. Go to the Advanced icon and select the Network tab. Click the ‘clear now’ button corresponding to ‘Use up to ___ MB of space for the cache.’
7. While still under the “Advanced Icon”, click the “Encryption” tab and ensure sure the “SSL 3.0” and “TLS 1.0” are check marked.
8. Close the browser and restart.