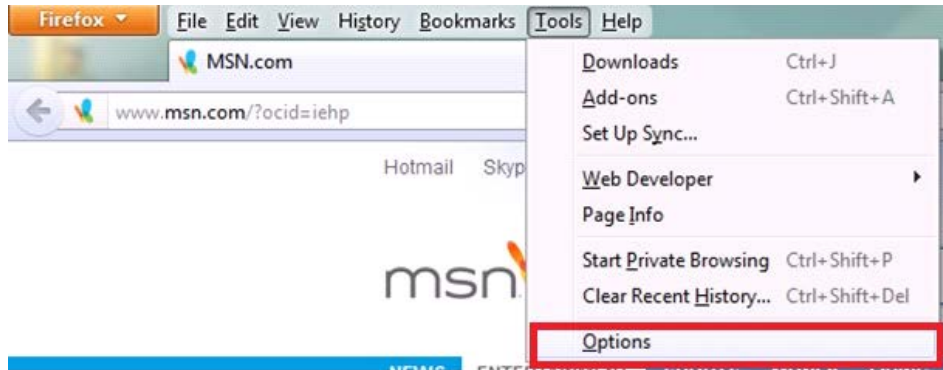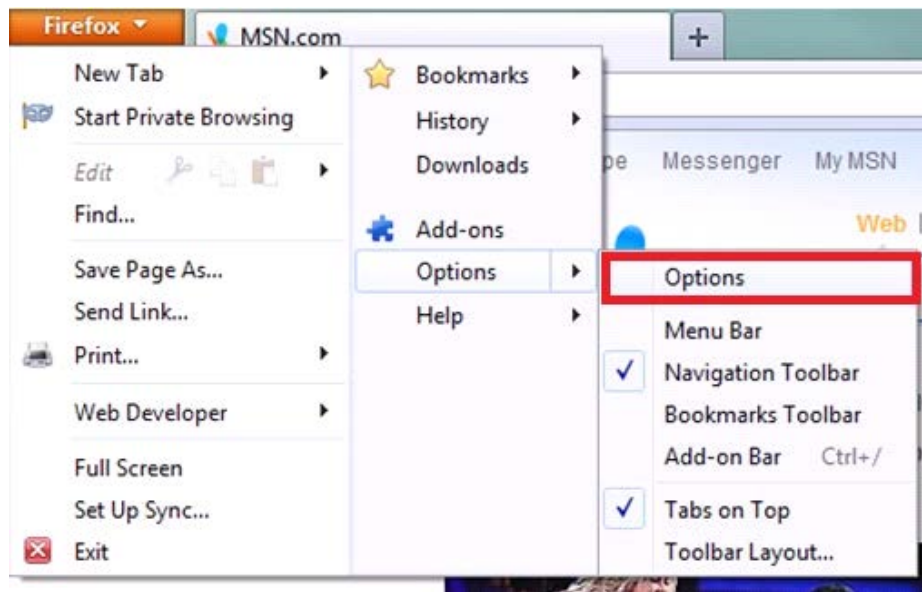# Mozilla Firefox (10 and above) Browser Settings

1. Have subscriber click on "Tools" and go to "Options"
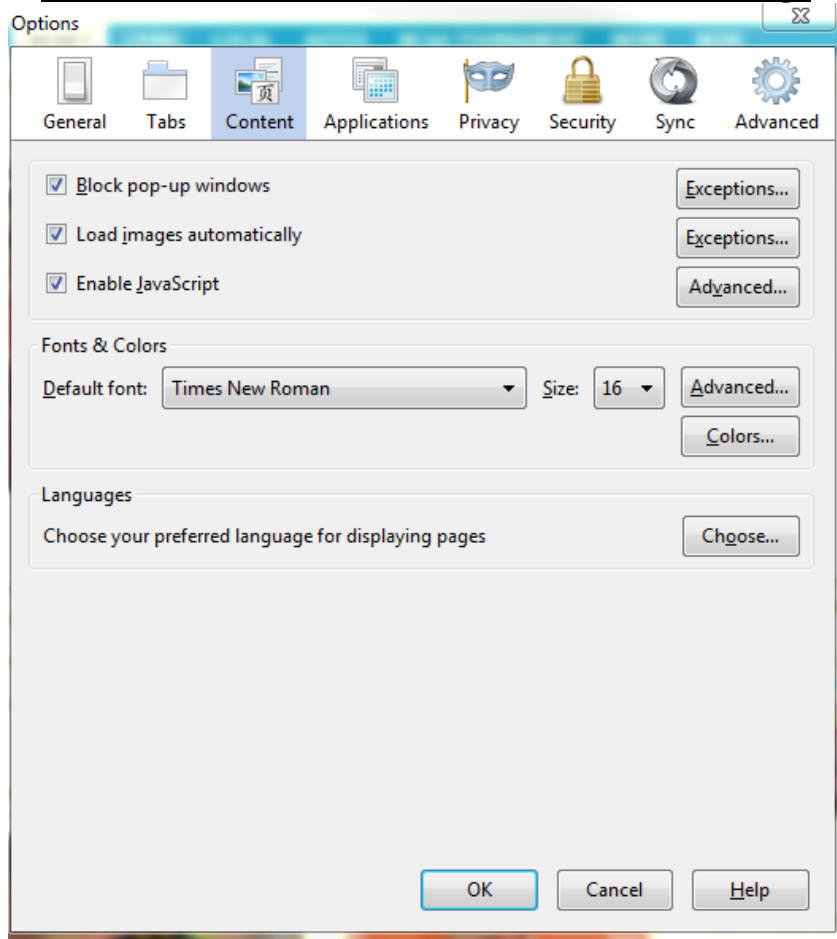

Or click on the Firefox drop down menu and click on "Options" to open another menu and then "Options" again.
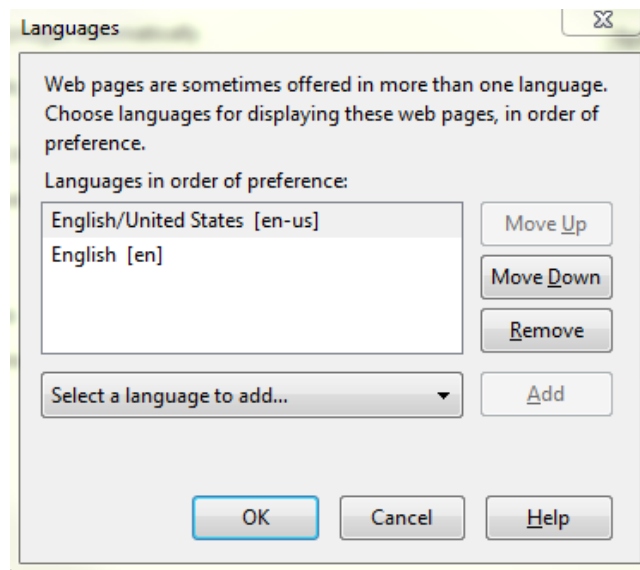

2. Under the "Content" icon, you will **check mark** "Block pop up windows", "Load images automatically" and "Enable JavaScript".

3. Click the "Exceptions" button to the right of the "Block pop up windows" option and enter the billpay site, https://www.billpaysite.com and click the "allow" button.

Mozilla Firefox (10 and above) Browser Settings

Options   ⌧

| General | Tabs | Content | Applications | Privacy | Security | Sync | Advanced |

☑ Block pop-up windows   Exceptions...

☑ Load images automatically   Exceptions...

☑ Enable JavaScript   Advanced...

Fonts & Colors

Default font: Times New Roman ▼   Size: 16 ▼   Advanced...

                                                          Colors...

Languages

Choose your preferred language for displaying pages   Choose...
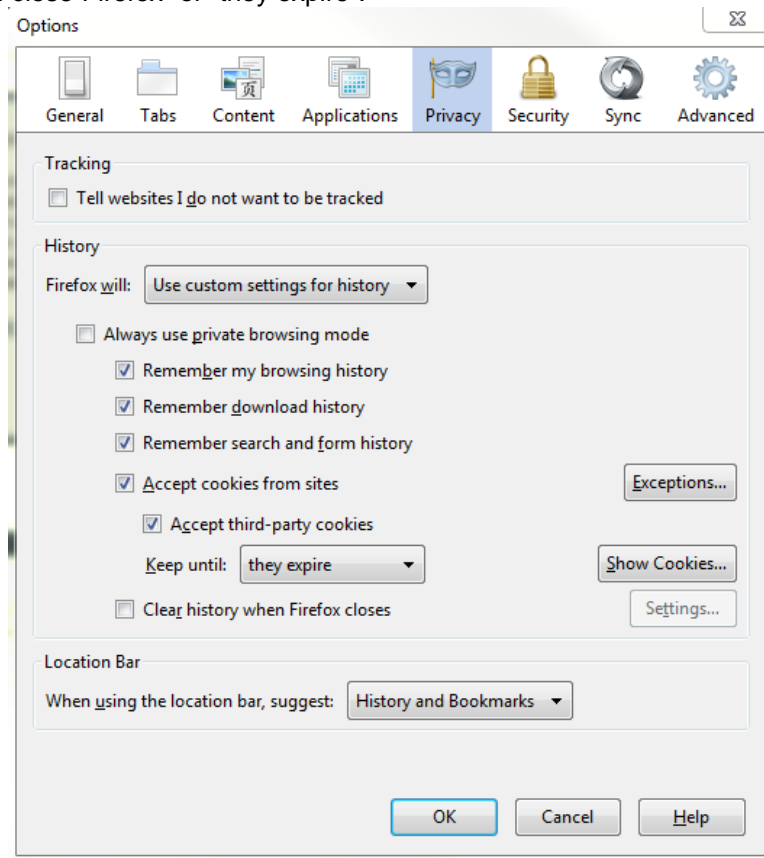
OK   Cancel   Help

4. While still under the content tab, at the bottom will a section called language, click on "Choose" and double check to ensure that "English/United States" is the first language listed.

Languages   ⌧

Web pages are sometimes offered in more than one language. Choose languages for displaying these web pages, in order of preference.

Languages in order of preference:

English/United States [en-us]	Move Up
English [en]	Move Down
	Remove

Select a language to add... ▼   Add

OK   Cancel   Help

Mozilla Firefox (10 and above) Browser Settings
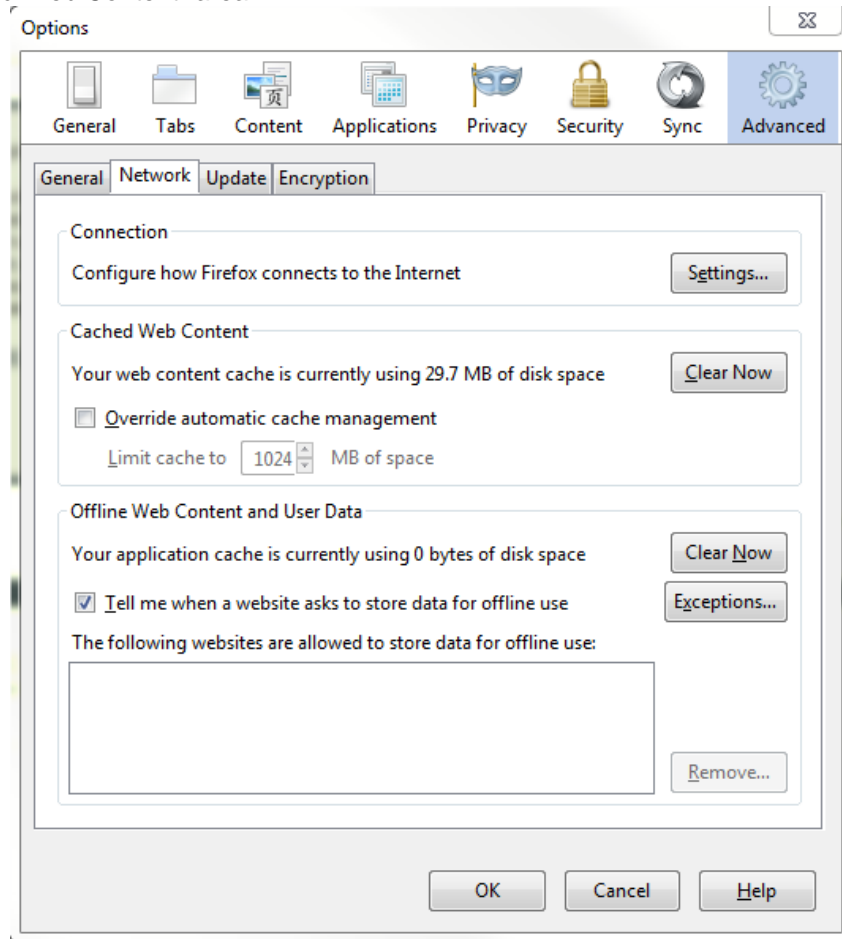
5. Next select the Privacy Icon. The setting within 'History' should read Firefox will: **Use custom settings for history**.

6. Check mark the "Accept cookies from sites" and "Accept third-party cookies" option. They may select the option to keep until "I close Firefox" or "they expire".
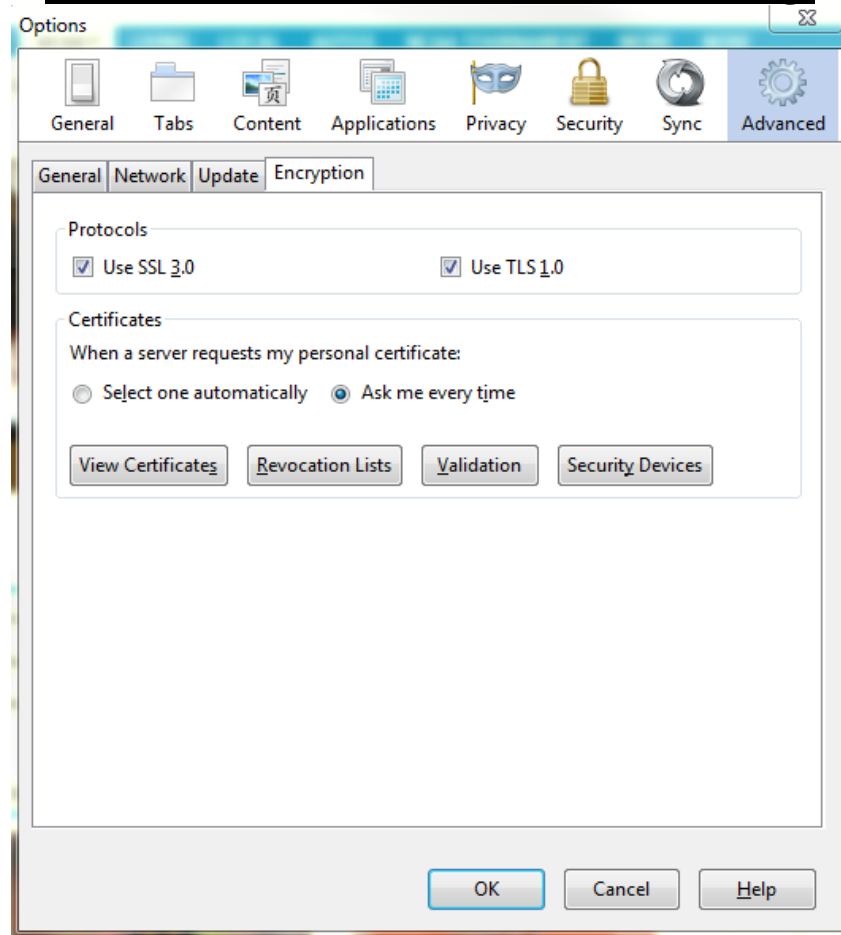
Mozilla Firefox (10 and above) Browser Settings

7. Click on the "Advanced" icon, then "Network" tab. To empty the cache, Click on the "Clear Now" button under the "Cached Web Content" area.

8. Still under the "Advanced" Icon, click on the "Encryption" tab. Ensure that "SSL 3.0" and "TLS 1.0" are both checked.

Mozilla Firefox (10 and above) Browser Settings

9. Click "OK" and refresh browser.